

Decisions Platform Features

\$ Extra Charges Apply

▶ Limited To Runtime Execution

TEAM
UNLIMITED
ENTERPRISE

HOSTED

Cloud	✓	\$	\$
Self Managed			
On Premise	—	✓	✓
Azure	—	✓	✓
Amazon EC2	—	✓	✓
Decisions Managed			
Azure	—	\$	\$
Amazon EC2	—	\$	\$

FEATURE OVERVIEW

User Portal	✓	✓	✓
Application / Workflow Server			
User Workflow Engine	✓	✓	✓
Backend/Batch Processing Workflow	✓	Limited	✓
Business Rule Engine	✓	✓	✓
Enterprise Infrastructure	✓	Limited	✓
Common Infrastructure	✓	✓	✓
Design Studio			
Business Rule Designer	▶	✓	✓
Workflow Designer	▶	✓	✓
Form Designer	▶	✓	✓
Data Structure Designer	▶	✓	✓
Dashboard / Report Designer	▶	✓	✓
Integrations	Limited	✓	✓
Configuration Management / Versioning / Auditing	▶	Full	Full
Tuning / Testing Tools	▶	✓	✓
Version Change Control Repository	—	\$	✓
Workflow Template Library (App Store)	▶	✓	✓
Case Management and Ticketing	✓	✓	✓
Assignment / Task / Approval Management	✓	✓	✓
Document Management / Storage	✓	✓	✓
Business Services	✓	✓	✓
Business Metrics and Analysis	▶	✓	✓
SDK		✓	✓

SUPPORT

Email	✓	✓	✓
Phone/Web Meeting	✓	✓	✓
Support	5x10	24x7 Production 5x10 Development	24x7 Production 5x10 Development
SLA			
P1	1 business day	4 hours	1 hour

P2	2 business days	1 business day	4 hours
P3	5 business days	2 business days	1 business day
Dedicated Account Manager			✓
Quarterly Implementation Review		✓	✓

GETTING STARTED ASSISTANCE

Installation Support	—	✓	✓
Remote Installation	—	\$	✓
Personalized Training	—	\$	Included
Process Coach	—	Included for 3 months	—
Process Coach Plus	—	\$	Included for 6 months

Feature Details

USER PORTAL

Task Lists	✓	✓	✓
Dashboards / Reporting	✓	✓	✓
Business Metrics / KPIs	See Details	See Details	See Details
Data Browsing	✓	✓	✓
Security			
Users / Groups	✓	✓	✓
Role Based Security	✓	✓	✓
Functional Security	✓	✓	✓
Integrated Searching	✓	✓	✓
User Impersonation / Delegation	✓	✓	✓
Workflow Catalog	✓	✓	✓
Themes / Branding	✓	✓	✓
Favorites	✓	✓	✓
Auditing	✓	✓	✓
SSO Support		See Details	See Details
Mobile / Tablet Support	✓	✓	✓
Encryption	See Details	See Details	See Details
Language Translation	✓	✓	✓
Localization	✓	✓	✓
Integrated Help	✓	✓	✓
Multi-Tenant			Contact Us

APPLICATION / WORKFLOW SERVER - ENTERPRISE INFRASTRUCTURE

Clustering			✓
High Availability / Disaster Recovery			
Active / Passive (Hot Standby)		✓	✓
Active / Active (Cluster)			✓
Full Site Failover			✓
Single Sign On			
SAML			✓

OpenId			✓
Active Directory			✓
Okta			✓
Custom			✓
Cloud to Site Connector		✓	✓
Scheduled Jobs		✓	✓
Messaging Server			
Rabbit		✓	✓
MSMQ		✓	✓
Decisions Message Bus		✓	✓
Mulesoft		✓	✓
MQ Series		✓	✓
Kafka		✓	✓
NServiceBus		✓	✓
AWS Messaging		✓	✓
Azure Message Bus		✓	✓
Batch Processing		Limited	✓
Server Role Configuration			✓
Work Distribution			✓
Prioritization			✓
Load Balancer Support			✓
Multi-Tenant Servers			Contact Us
Dynamic Scaling Support			✓

APPLICATION / WORKFLOW SERVER - COMMON INFRASTRUCTURE

Job Scheduling	✓	✓	✓
Encryption			
Symmetrical (DES, TripleDES, Rijndael, RC2)	✓	✓	✓
Asymmetrical (RSA)	✓	✓	✓
Hash (MD5, SHA1, SHA256, SHA384, SHA512)	✓	✓	✓
PGP	✓	✓	✓
Cloud / Site Connector		✓	✓
Logging	✓	✓	✓
Monitoring	✓	✓	✓

DESIGNER STUDIO - BUSINESS RULE DESIGNER

Graphical Rule Creation			
Visual Designers	▶	✓	✓
No Code Rule Creation	▶	✓	✓
Graphical Rule Debugger			
See Recent and Sample Data In Debugger	▶	✓	✓
Integrated Rule Unit Testing	▶	✓	✓
Rule Types			
Statement Rules	▶	✓	✓
Truth Table	▶	✓	✓
Sequential	▶	✓	✓
Expression	▶	✓	✓
Matrix	▶	✓	✓
Tree	▶	✓	✓

Define Rule Glossary

Data Structures	▶	✓	✓
Business Specific Verbs	▶	✓	✓
Constants	▶	✓	✓
Lookup Lists	▶	✓	✓
Configurable Functional Security	▶	✓	✓
Extensible API	▶	✓	✓
Rule Management			
Audit History (Rule Edits, Saves and Comments)	▶	✓	✓
Historical Versions Of Rules	▶	✓	✓
Rule Documentation	▶	✓	✓
Rule Usage and Dependency	▶	✓	✓
Owner Notifications of Changes	▶	✓	✓
Rollback to Historical Rules	▶	✓	✓
Rule Enabled Based On Dates / Rules	▶	✓	✓
No Code or Scripts	▶	✓	✓
Nested Rules (reuse)	▶	✓	✓
Rule Execution Analytics	▶	✓	✓
History / Documentation	▶	✓	✓
Dependency Browsing	▶	✓	✓
Rule Chaining			
Rule Sets	▶	✓	✓
Interceptor Rules	▶	✓	✓
Custom Rule Sets / Rule Chaining	▶	✓	✓
Nested Rules (reuse)	▶	✓	✓
Rule Usage			
In Forms	▶	✓	✓
In Workflows	▶	✓	✓
In Reports (color, filter, etc)	▶	✓	✓
Portal visibility (actions, data, etc)	▶	✓	✓
By API (SOAP/REST/HTTP)	▶	✓	✓
By Message Server	▶	✓	✓
Flat Files/Data Tables	▶	✓	✓
Batch Processing	▶	✓	✓
Scheduled Rules	▶	✓	✓

DESIGNER STUDIO - WORKFLOW DESIGNER

Graphical Flow Designer

Drag and Drop	▶	✓	✓
Uses Rule Engine for Logic	▶	✓	✓
No Code or Scripts	▶	✓	✓
Real Time Validation	▶	✓	✓
Data Mapping	▶	✓	✓
Text Merging	▶	✓	✓
Swimlanes	▶	✓	✓
Annotations	▶	✓	✓
Layout Helpers	▶	✓	✓
Undo Redo	▶	✓	✓
Create/Use Templates	▶	✓	✓
Multi Select Editing	▶	✓	✓
Visual Designers (No Code)	▶	✓	✓

Integrated Flow Testing			
Graphical Flow Debugger	▶	✓	✓
Unit Testing	▶	✓	✓
Define Flow Glossary			
Data Structures	▶	✓	✓
Business Specific Verbs	▶	✓	✓
Constants	▶	✓	✓
Lookup Lists	▶	✓	✓
Flow Management			
Audit History (Flow Edits, Saves and Comments)	▶	✓	✓
Historical Versions Of Flows	▶	✓	✓
Rule Documentation	▶	✓	✓
Rule Usage and Dependency	▶	✓	✓
Owner Notifications of Changes	▶	✓	✓
Rollback to Historical Flows	▶	✓	✓
Rule Enabled Based On Dates / Rules	▶	✓	✓
Configure Functional Security	▶	✓	✓
Flow Designer Extension API	▶	✓	✓
Dependency Browsing	▶	✓	✓
Nested/Reusable Flows	▶	✓	✓
Flow Execution Pages/Views			
Customizable Views	▶	✓	✓
Interactive Timeline	▶	✓	✓
Definable Custom Data	▶	✓	✓
Branching / Merging (parallel activity/assignments)	▶	✓	✓
Sub Flows			
Simple	▶	✓	✓
Fire and Forget	▶	✓	✓
Run for List	▶	✓	✓
Run On Another Thread (parallel processing)	▶	✓	✓
Run Later	▶	✓	✓
Distribute To Work Queue	▶	✓	✓
Looping	▶	✓	✓
Task Management	See Details	See Details	See Details
Approval Chains	See Details	See Details	See Details
Approval Based Workflows	See Details	See Details	See Details
Business Metric / KPI Tracking	See Details	See Details	See Details
Flow Execution Reporting			
Current State Reporting	▶	✓	✓
Bottleneck and Performance Reporting	▶	✓	✓
Customized Ticket/Case View	▶	✓	✓
Graphically Designed Active Forms	▶	See Details	See Details
External Forms (Any Technology)	▶	✓	✓
Email Based Workflow	▶	✓	✓
Telephony Based Workflow	▶	✓	✓
Step Library			
Integration Technology	See Details	See Details	See Details
Email	See Details	See Details	See Details
FTP	See Details	See Details	See Details
Date Handling	▶	✓	✓

Text Handling	▶	✓	✓
Numbers / Math / Calculations	▶	✓	✓
Alerting	▶	✓	✓
Rules	▶	✓	✓
Data Caching	▶	✓	✓
List Management	▶	✓	✓
Distance Calculation	▶	✓	✓
Evaluate Excel Style Expressions	▶	✓	✓
JSON Handling	▶	✓	✓
Scheduling	▶	✓	✓
PDF	See Details	See Details	See Details
HTML	See Details	See Details	See Details
XML	▶	✓	✓
Diagnostic and Logging	▶	✓	✓
Password and Encryption	▶	✓	✓
Branching/Merging	▶	✓	✓
Flow Control (Looping, Pausing, Exception handling)	▶	✓	✓
Profiling	▶	✓	✓
Statistic and Event Publishing	▶	✓	✓
Encryption	See Details	See Details	See Details
Wait for External System or Data	▶	✓	✓
File System (Files, Directories, Network Shares)	▶	✓	✓
Message Server Integration		See Details	See Details
Workflow Usage			
User Request Workflow	▶	✓	✓
User Coordination / Approval Workflow	▶	✓	✓
API Call (SOAP/REST)	▶	✓	✓
Message Server	▶	✓	✓
On Schedule	▶	✓	✓
Batch Process Data	▶	✓	✓
From System Event	▶	✓	✓

DESIGNER STUDIO - FORM DESIGNER

Graphical Form Builder

No Code Form Creation	▶	✓	✓
Pure HTML Forms	▶	✓	✓
Drag and Drop	▶	✓	✓
WYSIWYG	▶	✓	✓
Form Backgrounds	▶	✓	✓

Form Layouts

Fixed Position Layouts	▶	✓	✓
X/Y Layout	▶	✓	✓
Resizable Layouts	▶	✓	✓
Grid	▶	✓	✓
Vertical Stack	▶	✓	✓
Horizontal Stack	▶	✓	✓
Collapsable Section	▶	✓	✓
Split Panel	▶	✓	✓
Tab Panel	▶	✓	✓
Wizard Panel	▶	✓	✓

Responsive Layouts	▶	✓	✓
Responsive Container	▶	✓	✓
Active Forms			
Validaton (Rule Engine)	▶	✓	✓
Hide / Enable Form Elements	▶	✓	✓
Active Data	▶	✓	✓
Rule Based Form Transitions	▶	✓	✓
Dependent Controls	▶	✓	✓
Runtime Styles	▶	✓	✓
Form Management			
Audit History (Form Edits, Saves and Comments)	▶	✓	✓
Historical Versions Of Forms	▶	✓	✓
Form Usage and Dependency	▶	✓	✓
Owner Notifications of Changes	▶	✓	✓
Rollback to Historical Form	▶	✓	✓
Testing			
Interactive Form Testing	▶	✓	✓
Form Preview	▶	✓	✓
Alternate Form Factors			
Mobile Forms	▶	✓	✓
Tablet Forms	▶	✓	✓
Reusable Forms	▶	✓	✓
Sub Dialogs From Forms	▶	✓	✓
Form Components			
Actions	▶	✓	✓
Buttons	▶	✓	✓
Links	▶	✓	✓
Link Lists	▶	✓	✓
URL Links	▶	✓	✓
Simple Controls	▶	✓	✓
Text Box	▶	✓	✓
Rich Text Edit	▶	✓	✓
Checkbox	▶	✓	✓
Date Components	▶	✓	✓
Number Components	▶	✓	✓
Password Text Box	▶	✓	✓
Masked Text Box	▶	✓	✓
Radio Buttons	▶	✓	✓
... and more	▶	✓	✓
Lists and Grids	▶	✓	✓
Data Grid	▶	✓	✓
List Box	▶	✓	✓
Data Selection	▶	✓	✓
Drop Down Picker	▶	✓	✓
Search Select	▶	✓	✓
List Select	▶	✓	✓
...and more	▶	✓	✓
Visibilty	▶	✓	✓
Timelines	▶	✓	✓
Progress Bars	▶	✓	✓

... and more		▶	✓	✓
Image and Document Viewing		▶	✓	✓
File Upload / Download				
Single / Multiple		▶	✓	✓
Drag and Drop Files		▶	✓	✓
... and more		▶	✓	✓
Advanced				
User / Group Picking		▶	✓	✓
Embedded Property Grid		▶	✓	✓
Validation		▶	✓	✓
Approval Chain Editor		▶	✓	✓
Image Gallery		▶	✓	✓
Tag Editor		▶	✓	✓
Photo Capture (mobile/tablet)		▶	✓	✓
Embed Video		▶	✓	✓
Capture Location (Lat/Long)		▶	✓	✓
Folder Picker		▶	✓	✓
... and more		▶	✓	✓
User Defined Controls				
User Control		▶	✓	✓
Data Repeater		▶	✓	✓

DESIGNER STUDIO - DATA STRUCTURE DESIGNER

Graphical Type Creation

Simple Types		▶	✓	✓
Database Stored		▶	✓	✓

Import Types

JSON/JSON SCHEMA		▶	✓	✓
XML/XML Schema		▶	✓	✓
WSDL		▶	✓	✓

Report On Custom Data

Use Custom Data In Flows / Rules		▶	✓	✓
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Define Custom Data Behavior

Actions		▶	✓	✓
Validations		▶	✓	✓
Events		▶	✓	✓
User Interfaces		▶	✓	✓

DESIGNER STUDIO - DASHBOARD / REPORT DESIGNER

Graphical Report / Dashboard Designer

No Code or SQL Required		▶	✓	✓
Live Data View In Designer		▶	✓	✓
Drag and Drop Dashboards		▶	✓	✓

Data View Configuration

Filtering		▶	✓	✓
Data Value Based		▶	✓	✓
Rule Engine Based		▶	✓	✓
Sorting		▶	✓	✓
Grouping		▶	✓	✓
Sub Totals		▶	✓	✓

Calculated Fields	▶	✓	✓
Date Calculations	▶	✓	✓
Links (URL/Actions)	▶	✓	✓
Custom (Using Rule Engine)	▶	✓	✓
Math Computation	▶	✓	✓
Format Text	▶	✓	✓
... and more	▶	✓	✓
Row/Cell Coloring Using Rules	▶	✓	✓
Actions From Reports	▶	✓	✓
Report On			
Integrated Data	▶	✓	✓
Databases (MS SQL, Oracle, Postgres, MYSQL)	▶	✓	✓
Custom Data Sources (report against anything)	▶	✓	✓
Custom SQL Data Sources	▶	✓	✓
Report Views			
Table	▶	✓	✓
Formatted Text Layout	▶	✓	✓
Matrix / Crosstab	▶	✓	✓
Graphing	▶	✓	✓
Tile	▶	✓	✓
Calendar	▶	✓	✓
List/Text	▶	✓	✓
Charts	▶	✓	✓
Pie	▶	✓	✓
Line	▶	✓	✓
Graph	▶	✓	✓
Gauges	▶	✓	✓
Dot	▶	✓	✓
Win Loss Bars	▶	✓	✓
... and more	▶	✓	✓
Output			
PDF	▶	✓	✓
HTML	▶	✓	✓
Excel	▶	✓	✓
Raw Data	▶	✓	✓
Custom format using Flow Engine	▶	✓	✓
Runtime Report Parameters			
URL Parameters	▶	✓	✓
User Input Parameters	▶	✓	✓
Alternate Report Delivery			
Scheduled Reports	▶	✓	✓
Run Report via API	▶	✓	✓
Run Reports in Flows	▶	✓	✓
Email Reports	▶	✓	✓
Trend Reports	▶	✓	✓
Flexible Layouts			
Fixed Position Layouts	▶	✓	✓
X/Y Layout	▶	✓	✓
Resizable Layouts	▶	✓	✓
Grid	▶	✓	✓

Vertical Stack	▶	✓	✓
Horizontal Stack	▶	✓	✓
Collapsable Section	▶	✓	✓
Split Panel	▶	✓	✓
Tab Panel	▶	✓	✓
Responsive Layouts	▶	✓	✓
Responsive Container	▶	✓	✓
Dashboard Security			
Visibility	▶	✓	✓
Data Security	▶	✓	✓
Dashboard Elements			
Images	▶	✓	✓
Data Tables	▶	✓	✓
Graphics	▶	✓	✓
Matrix / CrossTab	▶	✓	✓
Charts	▶	✓	✓
Actions (buttons / links)	▶	✓	✓
Embed HTML	▶	✓	✓
Embed User Form	▶	✓	✓
Tiles	▶	✓	✓
Labels	▶	✓	✓
... and more	▶	✓	✓
Embeddable			
In Sharepoint	▶	✓	✓
In Any Site	▶	✓	✓
Mobile and Tablet Custom Views	▶	✓	✓

DESIGNER STUDIO - INTEGRATIONS

Internal Database	✓	✓	✓
External Database			
Microsoft SQL Server		✓	✓
Azure		✓	✓
Oracle		✓	✓
My SQL		✓	✓
Postgres		✓	✓
ODBC		✓	✓
Amazon RedShift		✓	✓
SAP ASE		✓	✓
Others		Contact Us	Contact Us
DocuSign	See Details	See Details	See Details
SalesForce	✓	✓	✓
MS CRM (Dynamics, Onsite/Office 365)	✓	✓	✓
Excel /Word / Powerpoint	See Details	See Details	See Details
PDF	See Details	See Details	See Details
Office 365	✓	✓	✓
Amazon Web Services (EC2,S3,Etc)		✓	✓
Google APIs	✓	✓	✓
USPS Validation and Lookup	✓	✓	✓
Web Services (Outbound)			
REST (JSON, XML)	✓	✓	✓

SOAP	✓	✓	✓
WCF	✓	✓	✓
HTTP (Get, Post)	✓	✓	✓
Web Services (Inbound)			
REST (JSON, XML)	✓	✓	✓
SOAP	✓	✓	✓
WCF	✓	✓	✓
HTTP (Get, Post)	✓	✓	✓
Webhooks			
Inbound	✓	✓	✓
Outbound	✓	✓	✓
.NET Libraries			
Foreign Exchange Lookup	✓	✓	✓
Hubspot.com	✓	✓	✓
Email			
POP	✓	✓	✓
IMAP	✓	✓	✓
SMTP	✓	✓	✓
FTP			
FTP	✓	✓	✓
SFTP	✓	✓	✓
FTPS	✓	✓	✓
Powershell			
Powershell		✓	✓
Messaging Services	See Details	See Details	See Details
Microsoft Excel and Word	See Details	See Details	See Details
SDK	See Details	See Details	See Details
DATA STRUCTURES	See Details	See Details	See Details
Import / Export Flat Files (Excel, CSV, Fixed)	✓	✓	✓
ICal	✓	✓	✓
Approvals	See Details	See Details	See Details
PGP	✓	✓	✓
QR Codes / BarCodes	✓	✓	✓
HL7 / FHIR	\$	\$	\$
Remedy	✓	✓	✓
Sharepoint (Onsite or Office 365)	✓	✓	✓
Box.net	✓	✓	✓
OneDrive	✓	✓	✓
Google Drive	✓	✓	✓
Symantec SMP		✓	✓
SCCM		✓	✓
Birst	✓	✓	✓
Authorize.Net	✓	✓	✓
Telephony (Twilio)		✓	✓
RPA Compatible	✓	✓	✓
Facebook	✓	✓	✓
Twitter	✓	✓	✓
LDAP		✓	✓
Active Directory		✓	✓
Okta		✓	✓
Scripting (Embed Code in Designers)		✓	✓

DESIGN STUDIO - CONFIGURATION MANAGEMENT, VERSIONING, AUDITING

Audit Trail	—	✓	✓
Notification To Owner On Changes	—	✓	✓
Run Unit Test On Changes	—	✓	✓
Repository Server	—	See Details	See Details
Import/Export Configurations	—	✓	✓
Dependency Browser	—	✓	✓
Automatic Versioning	—	✓	✓
Restore from Version	—	✓	✓
Track Changes By User	—	✓	✓

DESIGNER STUDIO - TUNING, TESTING TOOLS

Graphical Debuggers	—	See Details	See Details
Performance Profiler	▶	✓	✓
Performance Alerts	▶	✓	✓
Usage Statistics	▶	✓	✓
Step Run Statistics	▶	✓	✓
Rule Statistics	▶	✓	✓
Unit Tests			
On Demand	—	✓	✓
Scheduled	—	✓	✓
Event Viewer	▶	✓	✓
Simulation Mode	—	✓	✓

VERSION CHANGE CONTROL REPOSITORY

Versioning	—	\$	✓
Rollback, Revert	—	\$	✓
Branch	—	\$	✓
Merge	—	\$	✓
Compare	—	\$	✓
Checkin, Checkout	—	\$	✓
Create Deployment Image	—	\$	✓
Support Continuous Deployment	—	\$	✓
Permissioned, secured	—	\$	✓

CASE MANAGEMENT AND TICKETING

Define Case			
Data	✓	✓	✓
States	✓	✓	✓
Assignments By State	✓	✓	✓
User Interactions By State	✓	✓	✓
Custom Case Views	✓	✓	✓
Rule Based Validation	✓	✓	✓
Case Access, Security	✓	✓	✓
Case State and Data Reporting	✓	✓	✓
Configure Behaviors	✓	✓	✓
Custom Action (Graphically Designed)	✓	✓	✓
Custom Data Fetching Patterns	✓	✓	✓

ASSIGNMENT, TASK, APPROVAL MANAGEMENT

Approval Chain	✓	✓	✓
Assign Tasks			
To User	✓	✓	✓
To Group	✓	✓	✓
To Role	✓	✓	✓
To Non User (Guest)		✓	✓
Complete Task By			
Form (Designed in Decisions Studio)	✓	✓	✓
Custom Form	✓	✓	✓
Email	✓	✓	✓
Telephony	✓	✓	✓
API	✓	✓	✓
Monitoring External System/Database	✓	✓	✓
Statistics			
How long has been assigned	✓	✓	✓
How long it took to work task	✓	✓	✓
Notify on late tasks	✓	✓	✓
Reassign on late tasks	✓	✓	✓
Prebuilt Monitoring Dashboards	✓	✓	✓
Invite, Collaborate Tasks	✓	✓	✓
Auditing Activities	✓	✓	✓
Delegated Tasks	✓	✓	✓

DOCUMENT MANAGEMENT/STORAGE

Document Storage	✓	✓	✓
Document Encryption	✓	✓	✓
Document History / Versioning	✓	✓	✓
OCR	✓	✓	✓
DocuSign Integration	✓	✓	✓
Document Generation/Editing			
PDF	✓	✓	✓
Word	✓	✓	✓
Excel	✓	✓	✓
Html	✓	✓	✓
Fixed Position Files	✓	✓	✓
CSV	✓	✓	✓
Images	✓	✓	✓
Form Filling	✓	✓	✓
Document Splitting	✓	✓	✓
Document Merging	✓	✓	✓
Barcode / QR Code Recognition	✓	✓	✓
Full Text Search	✓	✓	✓
External Document Management Integration			
Box	✓	✓	✓
Google Drive	✓	✓	✓
One Drive	✓	✓	✓
Sharepoint	✓	✓	✓
Other Enterprise DMS		Contact Us	Contact Us

Scanner / Fax Integration	✓	✓	✓
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BUSINESS SERVICES

Security			
Accounts	✓	✓	✓
Groups	✓	✓	✓
User Roles	✓	✓	✓
Document Management			
Folders / Classification	✓	✓	✓
Tagging	✓	✓	✓
Comments	✓	✓	✓
Report / Flow / Rule Execution			
Flow State and History	✓	✓	✓
Demographic	✓	✓	✓
Statistics	✓	✓	✓
Recurring Schedule	✓	✓	✓
User Tasks / Assignments	✓	✓	✓
Notifications			
User Subscription	✓	✓	✓
Multi-Protocol (SMS, Email, Custom)	✓	✓	✓
Workflow Catalog	✓	✓	✓
Knowledge Base	✓	✓	✓

BUSINESS METRICS AND ANALYSIS

Define SLA's			
Capture Points	✓	✓	✓
Thresholds and Rules	✓	✓	✓
Capture Statistics From Flows / Rules	✓	✓	✓
Business Metrics Dashboards			
Tiles	✓	✓	✓
Reports	✓	✓	✓
Visualize in Flows	✓	✓	✓
Alerts and Notifications	✓	✓	✓

SDK

Flow Steps	—	On Premise Only	✓
Rule Verbs	—	On Premise Only	✓
Data Structures	—	On Premise Only	✓
Form Controls	—	On Premise Only	✓
Dashboard Controls	—	On Premise Only	✓
Designer Studio Extensions	—	On Premise Only	✓
Branding - CSS/LESS	—	On Premise Only	✓
Custom Service Hosting	—	On Premise Only	✓
Custom System Integration	—	On Premise Only	✓